



Children's Home Society of Florida Boosts Efficiency

Overview

Children's Home Society of Florida was founded in November of 1902, with the mission to "find 'families' for kids who had no place else to go." With the passing years, CHS has grown and had to adapt to meet the changing needs of what it takes to protect and care for the children of Florida, as well as what those changing needs mean with regard to how the organization runs.

The Challenge

One area that needed to evolve was Accounts Payable; CHS began by implementing a new ERP (NetSuite) to improve AP tasks. However, they found that their existing Document Management System (DMS) could not integrate with NetSuite. This led to more time spent on data entry, increased staff involvement, and costly errors.

Wanting to find a way to increase efficiency without increasing headcount, the Financial Systems Manager Shane Owens was tasked with finding a solution. The first need was finding a new DMS that integrated with NetSuite.

After months of evaluating AP Automation systems, Shane found onPhase had the best layout, the simplest start-to-finish solution, and the integration CHS needed—making it the perfect fit.

Industry

Non-profit

Children and Family
Members Served

80k+ Annually

Year Established

1902

ERP

NetSuite

Team Members

1000+ Statewide



Increased Visibility & Faster Audits



Processes can be easily converted and managed directly within onPhase and provide better accountability and management throughout the organization.

Financial Systems Manager | CHS

The Solution

onPhase's Automation solutions gave Lockheed Martin the structure and control needed to modernize workflows. A rule-based system ensured tasks were completed with the right information, while a priority-based work queue kept processes moving efficiently. Automation eliminated manual approvals, reduced lost documentation, and improved compliance. With full visibility into procurement, they could track parts from requisition to receipt, streamlining operations and boosting overall agility.

The Results

By adding the onPhase platform via AWS to their complex business system, CHS achieved more than just getting more done, faster, without adding staff. They can now track any item's status, access reliable data, and resolve issues instantly—all while reducing costs and improving security. As a nonprofit, CHS is subject to frequent audits, and onPhase's visibility and transparency alleviate many pain points, saving time and effort.

As CHS expands its services, onPhase will continue providing benefits that reduce administrative tasks, allowing CHS to focus on its mission: supporting Florida's children and families, as it has for over a century.



Results at a Glance

Eliminated

the need to duplicate documents in a multitude of filing locations.

Streamlined

processes by automating approval rules.

Transformed

paper-based AP methods into fully electronic processes.

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